## What Happens When I Call 911 For Help?

OR Texts
Victim calls 911
for help

Operator answers call. Asks for information from caller

If non-English Speaker, operator accesses Language Line for interpreter

Operator classifies call and assigns a priority code

Dispatcher assigns squad car.
Dispatcher enters information about call into computer in squad cars

Operator keeps caller on line and updates changes to the call or ends the call

Dispatcher checks in with police officers as they respond to the emergency

At any point you can contact
St. Paul & Ramsey County
Domestic Abuse Intervention
Project, 651-645-2824,
to speak with a
confidential advocate

Dispatcher will mode change the urgency and priority of the call based on the information that is given by the caller